

RATIFIED

**COUNCIL OF GOVERNORS MEETING – 9th JULY 2013- 10.00 AM, ROOM 1,
TRUST HEADQUARTERS**

Present:

Alan Maden - Chair

Council of Governors

Anne Broadhurst - Lead Governor
 Fareed Bashir - Staff - Medical
 Paul Butcher - Public – Trafford
 Jennifer Carlisle - Staff – Clinical
 Michael Hulmes - Staff – Non Clinical
 Bill Howarth - Staff – Non Clinical
 William Gallagher - Public – Bolton
 Sue Haworth - Public - Bolton
 Eileen Killeen - Service User & Carer
 Andy Morgan - Bolton – Public
 Paul Pandolfo - Appointed- GM Probation Trust
 Margaret Riley - Service User & Carer
 Jonathan Roberts - Staff – Non Clinical
 Sylvia Seddon - Public – Trafford
 Tony Warne - Appointed – University of Salford School of Nursing
 Joanne Wilson - Service User & Carer

In Attendance:

Terry McDonnell - Non Executive Director
 Malcolm Cowen - Non Executive Director
 Brian Slater - Non Executive Director
 Mike Chapman - Non Executive Director
 Caroline Vining - Communications & Marketing Manager
 Andrew Maloney - Director of HR and Governance
 Neil Thwaite - Director of Service & Business Development
 Gill Drummond - Dementia Quality Lead
 Katie Guatella - Communications and Marketing Officer
 Imelda Barrington - PA to Chair and CEO

26/13 APOLOGIES FOR ABSENCE

Apologies for absence were received from:-

Peter Baimbridge - Public - Salford
 Rob Beresford - Other North West
 Sally Claydon - Cloughside College
 John McLellan - Public - Salford
 Phil Saxton - Public – Other North West
 Bev Humphrey - Chief Executive
 Alan Mitchell - Appointed Governor
 Paul Ingham - Service User & Carer
 Karen Luker - Non Executive Director
 Hazel Carter - Public - Trafford
 Gill Green - Director of Operations & Nursing

27/13 WELCOME AND INTRODUCTIONS

The Chair, Alan Maden, welcomed Gill Drummond, Dementia Quality Lead to the meeting.

28/13 DECLARATIONS OF INTEREST

There were no declarations of interest.

29/13 MINUTES OF THE PREVIOUS MEETING

The minutes of the previous meeting held on 16th April 2013 were agreed as a correct record.

30/13 MATTERS ARISING FROM THE PREVIOUS MEETING

30/13/01 (24/13/02) Care Hub and Recovery Collaborative

Andrew Maloney, Director of HR and Governance, updated the Governors on progress with the Recovery Health and Wellbeing Academy including the recruitment of service user trainers which was being coordinated by Claire Watkins. Joanne Wilson, Service User and Carer Governor, reported how the recruitment process was progressing advising the service users were given support to complete application forms.

Jonathan Roberts raised a question in regard access for services for AFS patients. Andrew Maloney advised that there would be opportunities for all service users to be involved across the Trust.

The Governors **noted** the update

31/13 CHAIRS REPORT

Alan Maden, Chair presented his report to the Council of Governors and highlighted:-

- **BBC3 Documentary – *Don't Call Me Crazy***

He advised the Governors of the three-part documentary which was aired on BBC3. He reported that the project was two years in the making, and most of that time was spent in discussion with the crew on how best to safeguard patients. Also, the film crew spent a lot of time on the unit without their cameras to build up relationships with the young people as well as a feeling of trust of how they would portray them.

Final viewing figures were over 1 million which was extremely high for a non-mainstream channel and for a number of days it was the most popular-viewed programme on BBC's iPlayer.

- **Junction 17**

In June, patients officially took up residence in the brand new £10 million building for young people with mental health issues. Junction 17 offers state-of-the-art facilities and promotes recovery and support in fantastic environments and Alan reported that Dame Kelly Holmes will be officially opening the building.

- **RADAR Publicity**

Alan Maden advised that the Trust was six months into this revolutionary project and RADAR is seeing some fantastic results. The process, which allows hospital staff who regularly see the same people presenting with alcohol-related illness or injury to directly refer to our Chapman-Barker Unit for a full medical detox, has a 97% success rate. Over 130 people had been admitted to RADAR since November 2012 and of these people, 75% had not used hospital services for the following three months.

Andy Morgan, Public Governor, asked if the information re RADAR had been shared with CCGs. Neil Thwaite advised that presentations had been given to Local Authorities and CCGs as the pilot of the service ends October 2013.

Caroline Vining, Communications and Marketing Manager advised that Paul Burstow, MP had asked to be given a tour of the service on 24th July 2013.

- **Annual Report and Quality Account**

To save on printing costs Alan Maden advised that the reports were available in easy-to-use online magazines, which also offer a search facility, please visit www.gmw.nhs.uk and download them from the homepage of our website.

The Committee **noted** the report

32/13 BOARD PERFORMANCE REPORT

Neil Thwaite, Director of Service and Business Development presented the report to the Governors and highlighted a number of areas:-

HR Sickness – Andrew Maloney advised that further work was required and this was a piece of work which was being undertaken at service level.

Anne Broadhurst, Lead Governor raised a question with regard to prescribing antipsychotic medication. Steve Colgan advised of the prescribing algorithms in place to ensure that the appropriate medication was available to patients, which had been agreed with local GPs.

Neil Thwaite advised of that the Trust had achieved all quality and risk profiles and achieved all CQUIN indicators which meant £3 million for the Trust.

The Council of Governors **noted** the report.

33/13 Working Together CQC and Foundation Trust Governors

Alan Maden, Chair presented the document to the Trust and advised Governors that the report was aimed at Foundation Trust Governors. It provided learning and examples from 10 Foundation Trust Councils of Governors who took part in a national project with CQC and FTGA. The main areas for Governors to discuss were:-

- i. Key questions for councils of Governors to consider when developing their relationship with CQC.
- ii. How councils of governors work with CQC
- iii. Case studies of councils of governors working together with CQC
- iv. Frequently asked questions about CQC
- v. A list of national standards for quality and safety.

Following discussion on the best way to link with the CQC, Neil Thwaite suggested that the CQC be invited to the next meeting of the Council of Governors and asked to give a presentation on how they would like to a relationship with governors to work and how best to take this forward. Governors would then have an opportunity to put their questions the CQC.

The Governors **agreed** to invite the CQC to the next meeting.

34/13 LEAD GOVERNOR REPORT

Anne Broadhurst, Lead Governors gave a verbal update and highlighted the following for Governors:-

- Fencing Meadowbrook – murals will be used to “decorate” fencing.
- Transport – it was clarified that carers can request transport to the Edenfield Centre for visiting outside of bus timetable.
- Recovery, Health and Wellbeing Academy meeting on 25th April – Anne had been invited to attend
- Edenfield Carers Event – took place on 20th April which was well attended.

The Council of Governors **noted** the verbal update.

35/13 GOVERNOR DEVELOPMENT PROGRAMME

Gill Drummond, Dementia Quality Lead gave an overview of her role within the trust.

She reported to the Governors the 17 Dementia objectives and how GMW would be taking these forward:-

- Improving public and professional awareness and understanding
- Early diagnosis and intervention for all
- Good quality information for those diagnosed and carers
- Easy access to care, support and advice – dementia advisor
- Structured peer support and learning networks
- Improved community personal support services
- Implementation of carers strategy
- Improved care for people with dementia in acute hospitals
- Improved intermediate care
- Considering the potential for housing support and tele-care
- Living well with dementia in care homes
- Improved end of life care for people with dementia
- Informed and effective workforce for people with dementia
- A joint commissioning strategy for dementia
- Improved assessment and regulation of health and care services and how systems are working
- A clear picture of research evidence and needs
- Effective national/regional support for implementation of the strategy.

She advised that the areas for further work were as follows:-

- Life story
- Dementia Research Forum
- Dementia Training
- RAID implementation
- Consideration of the APPG review of dementia services for people from minority ethnic populations
- Further work in meeting the increasing number of quality measures applicable to people with dementia.

36/13 ANY OTHER BUSINESS

Sue Haworth, raised her concerns over the recent coverage of the children’s home in Wales and was keen to ensure that Mental Health Services across the region were linking to support individuals involved.

37/13 DATE AND TIME OF NEXT MEETING

17th September 2013 at 10.00 am, Room 1 Trust Headquarters