

Our reference: /FOI D9489

20th January 2020

Joebloggs@email

Joe Bloggs

Dear Joe,

RE: FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST - REF: D9489

Please find our Trust's response in relation to your request for information under the Freedom of Information Act.

I would like to submit a new FOI request as the information. All or some of the information provided previously has expired, i require an update on the questions below. See my request below:

Contract 1

- 1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**
Microsoft & Virgin Media & BT
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
Done on a line by line basis so too many to give dates for. SIP contract is with Virgin Media and renewal date is December 2020.
- 3. Fixed Line- Contract Duration- the number of years the contract is for each provider**
1 year
- 4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP**
SIP, analogue for fax & security.

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5. **Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**
SIP trunks 840 lines, analogue lines are unknown.

Contract 2

6. **Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**
SIP is Virgin Media
7. **Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**
SIP is December 2020
8. **Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.**
Landlines cannot be separately identified from Trust costings:
Network Contract £32,645 per month
Telecoms Contract £20,271 per month
9. **Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**
SIP is 1 year
10. **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**
Approximately 2000

Contract 3

11. **Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**
12. **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
13. **Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.**
The Trust does not have fixed broadband.

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Contract 4

14. **WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**
BT & Virgin Media
15. **WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
April 2022
16. **Contract Description: Please can you provide me with a brief description of the contract**
WAN provided to all trust sites.
17. **The number of sites: Please state the number of sites the WAN covers. Approx. will do.**
90
18. **WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.**
Please refer to question 8.
19. **Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.**
N/A

I hope the information provided above is to your satisfaction. If you are unhappy with the way, the Trust has handled your request you may request an internal review.

If you require an internal review please write to Sarah McDonald, Head of IM&T Service Delivery, at the address above, who will arrange a review of your case.

If you are not happy with the outcome of the internal review you have the right to apply directly to the Information Commissioner: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

The FOI Team
Freedom of Information Department
Greater Manchester MH NHS Foundation Trust

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For any named personnel provided in this Freedom of Information response, they do not wish to receive direct marketing, to do so would contravene GDPR and the Data Protection Act 2018.

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