



**Greater Manchester  
Mental Health**  
NHS Foundation Trust

Information Governance  
Department

Freedom of Information Team  
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WE ARE SOCIAL



Our reference: /FOI D9448

5<sup>th</sup> December 2019

[Joebloggs@email](mailto:Joebloggs@email)

Joe Bloggs

Dear Joe,

**RE: FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST - REF: D9448**

Please find our Trust's response in relation to your request for information under the Freedom of Information Act.

*I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:*

*If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.*

*1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three Daisy (Vodafone) and Vodafone.*

*2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.*

**Daisy (Vodafone) April 19 – Present £82,897.57**, including handset costs. (Estimated connection costs until April 2022: £342,000. £114K per year) – Daisy is our new supplier since April 19.

**Vodafone Dec 18 – Nov 19 £221,224.39.**

**EE (previous provider) Dec 18 – Nov 19 £53,667.**

*3. Number of Connections- Number of connections for each network provider. (**number of voice only devices, voice and data devices, data only devices**) please provide me with the breakdown and not the overall total.*

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

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October 19 – **Daisy 1825** – Voice Only Connections with 2TB of data from a shared pool if required. 1360 connections use voice and data. 458 are voice only. 7 are data dongles only  
October 19 – **Vodafone 1146** – 338 Voice Only. 801 Voice and Data. 7 Data Only

4. *Duration of the contract- please state if the contract also includes contract extensions for each provider.*

Daisy Contract commenced 1<sup>st</sup> April 19 (2 years with the option to extend +1, +1), Vodafone Contract commenced 1<sup>st</sup> April 17 (2 years, with the option to extend +1). Upgrades throughout contract period committed some connections for a further 2 years. All remaining connections will be out of commitment by June 2020.

5. *Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)*

See Q4.

6. *Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.*

31<sup>st</sup> March 2021 with the option to extend 1 year, plus another year (2+1+1).

7. *Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.*

30<sup>th</sup> September 2020.

8. *The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.*

Procurement team, 0161 271 0888, [procurement@gmmh.nhs.uk](mailto:procurement@gmmh.nhs.uk)

9. *If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.*

N/A.

*Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.*

*Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?*

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*If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?*

I hope the information provided above is to your satisfaction. If you are unhappy with the way, the Trust has handled your request you may request an internal review.

If you require an internal review please write to Sarah McDonald, Head of IM&T Service Delivery, at the address above, who will arrange a review of your case.

If you are not happy with the outcome of the internal review you have the right to apply directly to the Information Commissioner: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

The FOI Team  
Freedom of Information Department  
Greater Manchester MH NHS Foundation Trust

Please note:

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For any named personnel provided in this Freedom of Information response, they do not wish to receive direct marketing, to do so would contravene GDPR and the Data Protection Act 2018.

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