



**Greater Manchester
Mental Health**
NHS Foundation Trust

Information Governance
Department

Freedom of Information Team
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WE ARE SOCIAL



Our reference: /FOI D9351

4th September 2019

Joebloggs@email

Joe Bloggs

Dear Joe,

RE: FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST - REF: D9351

Please find our Trust's response in relation to your request for information under the Freedom of Information Act.

Request 1: Please provide details of the number of referrals received by the Trust for patients to all MSK physiotherapy services for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

Request 2: Please confirm or deny whether the Trust provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice

Request 3: Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust

Request 4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist for both routine and urgent cases

Please provide details of the average time taken for the following financial years:

i) 2016/17 Routine: Urgent:

ii) 2017/18 Routine: Urgent:

iii) 2018/2019 Routine: Urgent:

c) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.

d) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?

Definitions of terms used in questions 2 and 3:

First contact physiotherapists in General Practice* = When a patient has an appointment with a physiotherapist instead of a GP at a GP practice

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

Greater Manchester Mental Health NHS Foundation Trust, The Curve, Bury New Road, Prestwich, Manchester M25 3BL Tel: 0161 773 9121.



Patient self-referral= Patients can refer themselves to physio without seeing a GP or having a referral from anyone else.**

Information not held – GMMH is a mental health trust and does not provide musculoskeletal physiotherapy services.

I hope the information provided above is to your satisfaction. If you are unhappy with the way, the Trust has handled your request you may request an internal review.

If you require an internal review please write to Sarah McDonald, Head of IM&T Service Delivery, at the address above, who will arrange a review of your case.

If you are not happy with the outcome of the internal review you have the right to apply directly to the Information Commissioner: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

The FOI Team
Freedom of Information Department
Greater Manchester MH NHS Foundation Trust

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For any named personnel provided in this Freedom of Information response, they do not wish to receive direct marketing, to do so would contravene GDPR and the Data Protection Act 2018.

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