

Our reference: /FOI D9353

23rd September 2019

Joebloggs@email

Joe Bloggs

Dear Joe,

Information Governance
Department
Freedom of Information Team
Bury New Road
Prestwich
Manchester
M25 3BL

Tel: 0161 358 1760
Email: foi@gmmh.nhs.uk

Web: www.gmmh.nhs.uk

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RE: FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST - REF: D9353

Please find our Trust's response in relation to your request for information under the Freedom of Information Act.

I am writing about whether MH trusts monitor when they have had to fill a registered nurse shift with a healthcare support worker/healthcare assistant, due to the fact they are unable to get a registered nurse to fill the shift.

I just have a couple of questions for your trust:

- Do you monitor when the trust has had to fill a registered nurse shift with a HCSW/healthcare assistant, because no registered nurses, temporary or otherwise, were available?*

The Trust does not routinely capture or monitor this information.

- If yes could you provide me with the number registered nurse shifts the trust has had to fill with HCSW/HCAs in the last 12 months?*

The Trust does not routinely monitor this information, however a review of incidents from the past 12 months has revealed 2 incidents recorded of this nature.

- If you have data on this beyond the last 12 months can you please provide that also.*

N/A.

Just to be clear I'm not looking for fill rate data, I'm looking for data on when a registered nurse shift has been filled with a HCSW/HCA due to availability of registered nurses.

GMMH publishes safe staffing data on our website at <https://www.gmmh.nhs.uk/safe-staffing> which is split between registered and care staff which may be of interest.

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

Greater Manchester Mental Health NHS Foundation Trust, The Curve, Bury New Road, Prestwich, Manchester M25 3BL Tel: 0161 773 9121.



I hope the information provided above is to your satisfaction. If you are unhappy with the way, the Trust has handled your request you may request an internal review.

If you require an internal review please write to Sarah McDonald, Head of IM&T Service Delivery, at the address above, who will arrange a review of your case.

If you are not happy with the outcome of the internal review you have the right to apply directly to the Information Commissioner: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

The FOI Team
Freedom of Information Department
Greater Manchester MH NHS Foundation Trust

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For any named personnel provided in this Freedom of Information response, they do not wish to receive direct marketing, to do so would contravene GDPR and the Data Protection Act 2018.

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