



**Greater Manchester
Mental Health**
NHS Foundation Trust

Information Governance
Department

Freedom of Information Team
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WE ARE SOCIAL



Our reference: /FOI D9257-2

9th August 2019

Joebloggs@email

Joe Bloggs

Dear Joe,

RE: FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST - REF: D9257-2

You previously sent a request on 7th June asking about the implementation of the Mental Health Act 1983 across the Trust and a response was sent to you on 13th June.

You then submitted a follow up request on 1st August as below. Please find our Trust's response in relation to your request for information under the Freedom of Information Act.

- 1. Would you be able to send me a copy of Policy and Procedural Guidance on Patients' Rights document mentioned in some of your answers. Reading this may help me understand how the Trusts ensures patients 'understand important information about how the Act applies to them'.*

Please see attached copy of policy.

- 2. Are the quality audits mentioned in answers to Q3, 4b, and 6b available for public viewing? And when did these audits commence?*

The quality audits are internal audits only to support the Trust in improving performance and quality checking in relation to the reading of patients' rights. These are reported into the Trust's MHA and MCA Quality Improvement Group and quarterly progress reports are submitted to the Trust's MHA and MCA Compliance committee. The audits are not available for public viewing. These audits commenced in May 2019 to ensure that all patients are aware of their rights in relation to detention under the MHA.

I hope the information provided above is to your satisfaction. If you are unhappy with the way, the Trust has handled your request you may request an internal review.

If you require an internal review please write to Sarah McDonald, Head of IM&T Service Delivery, at the address above, who will arrange a review of your case.

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

Greater Manchester Mental Health NHS Foundation Trust, The Curve, Bury New Road, Prestwich, Manchester M25 3BL Tel: 0161 773 9121.



If you are not happy with the outcome of the internal review you have the right to apply directly to the Information Commissioner: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

The FOI Team
Freedom of Information Department
Greater Manchester MH NHS Foundation Trust

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For any named personnel provided in this Freedom of Information response, they do not wish to receive direct marketing, to do so would contravene GDPR and the Data Protection Act 2018.

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