

Our reference: /FOI D9327

29th August 2019

Joebloggs@email

Joe Bloggs

Dear Joe,

RE: FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST - REF: D9327

Please find our Trust's response in relation to your request for information under the Freedom of Information Act.

I would like to request under the Freedom of Information Act a spreadsheet with data about staff from inpatient mental health units under the trust with the following headings:

'Calendar year', eg 2018

'Total number of staff', eg 200

'NHS staff', eg 150

'Agency staff', eg 50

'Total number of complaints about staff that year', eg 15

'Total number of complaints about NHS staff that year', eg 7

'Total number of complaints about agency staff that year', eg 8

I would like the data for each year from 2010 including the most recent data available for 2019.

Please find below the full-time equivalent number of staff for inpatient services. We are unable to give the number of agency staff however separate figures have been provided for permanent and bank staff. All bank staff have been included although they may work across inpatient and community areas of the Trust.

Year / Month	Bank	Permanent
2010 / 12	710	948.87
2011 / 12	546	937.22
2012 / 12	583	898.57
2013 / 12	691	896.97

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

Greater Manchester Mental Health NHS Foundation Trust, The Curve, Bury New Road, Prestwich, Manchester M25 3BL Tel: 0161 773 9121.



2014 / 12	866	1,395.17
2015 / 12	871	1,525.99
2016 / 12	833	1,544.14
2017 / 12	907	1,556.94
2018 / 12	821	1,601.63
2019 / 07	91	1,614.58

Below are the number of complaints against staff in inpatient services for each year. Please note that we do not hold the information relating to whether the complaint related to permanent staff or agency.

Year	Complaints about the attitude or behaviour of staff
2010	9
2011	0
2012	15
2013	19
2014	24
2015	29
2016	28
2017	35
2018	42
2019 (Jan - July)	26
Total	227

I hope the information provided above is to your satisfaction. If you are unhappy with the way, the Trust has handled your request you may request an internal review.

If you require an internal review please write to Sarah McDonald, Head of IM&T Service Delivery, at the address above, who will arrange a review of your case.

If you are not happy with the outcome of the internal review you have the right to apply directly to the Information Commissioner: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

The FOI Team
Freedom of Information Department
Greater Manchester MH NHS Foundation Trust

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For any named personnel provided in this Freedom of Information response, they do not wish to receive direct marketing, to do so would contravene GDPR and the Data Protection Act 2018.

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