

# Who are we and what do we do

We are a highly skilled team of staff who have different roles: example, Consultant psychiatrists (doctor), Nurses, Occupational therapists, Social workers, Communication & language therapists, Art psychotherapists, Consultant psychologists.

The John Denmark Unit (JDU) aims to provide a high standard of specialist NHS mental health services to adult deaf people throughout the North of England, Wales and Scotland.

## The inpatient service provides:

- 24 hour care in a safe environment
- Specialist mental health interventions for deaf, deafened and deaf/blind patients
- Individuals will have their own recovery plan
- Group activities and a therapeutic program
- Physical health assessment and treatment
- Risk assessment and management

## The Community Provides:

- Initial and ongoing assessment
- Community based interventions
- Consultancy
- Training
- Gate keeping assessments and second opinions

Our services promote a culture which encourages patients' deaf identity and to make possible; a positive self image to build-up patients self esteem.

# How to Contact the John Denmark Unit



## Address:

### John Denmark Unit

National Centre for Mental Health & Deafness  
Prestwich Hospital  
Bury New Road  
Prestwich  
Manchester  
M25 3BL

## Contact

Reception: 0161 772 3400  
Fax: 0161 772 3401  
Email: [jdu@gmw.nhs.uk](mailto:jdu@gmw.nhs.uk)

## Specialist Service Network



## The John Denmark Unit A Leaflet for Patients and Carers



## A National Centre for Mental Health and Deafness

# Inpatient and Outreach Services

Both our community and inpatient services offer assessment and treatment by an experienced team of professionals, for example: Doctors, Nurses, Communication and Language Therapists and Psychologists



We work within the framework of the Care Programme Approach (CPA) and it is usual for a Care Coordinator to be identified from the patients local area.

## What is the Care Programme Approach?

The Care Programme Approach is where the patient and, where appropriate, his/her carer, are involved in developing an appropriate package of care.

- An assessment of the patient's health and social care needs
- All inpatients will have an identified primary nurse who will in conjunction with the patient and the MDT will create an individualised recovery plan, All About Me.
- The patients local care coordinator will remain involved throughout the patients admission to support a smooth transition back in to the community.

# Information for Patients

## Inpatient Wards

JDU have two wards; male, female and male unit.

The women's ward offers a safe setting where women can be assessed and treated in an all female environment.

All areas have single bedrooms and have equipment to help with communication.

## Outreach Services

We offer a community assessment and treatment service to patients. They can be seen at the John Denmark Unit outpatient department or visits can be arranged to a patient's home or at another suitable location.

# Information for Carers

All visitors must arrive at reception. If children are under 18 years of age and want to visit, please ask staff first

## Visiting Times

Monday to Friday - 6pm - 8.30pm

## Saturday and Sunday

Bank Holidays

1pm - 5pm & 6pm - 8.30pm

JDU know that visitors may be travelling long distances and would therefore be flexible in visiting arrangements. JDU would ask that visits are arranged before they visit as patients may be involved in therapeutic activities.

## Carers Feedback

As a carer we want you to feel involved as much as possible, e.g. at reviews, when leave is agreed, and if appropriate, we would like to share your views to help the clinical team make decisions about future care and treatment.

Did you know that as a carer, you can have your own assessment where we can look at where support can be offered to you?.

Speak to the nurse in charge who will inform you of the carer champion for this service, they will be able to help in this area.

