

RATIFIED

**COUNCIL OF GOVERNORS MEETING, 8th JULY 2014, 11.00AM, ROOM 1,
TRUST HEADQUARTERS**

Present:

Alan Maden	-	Chair
Anne Broadhurst	-	Lead Governor
Rob Beresford	-	Public: North West
Paul Butcher	-	Public: Trafford
Hazel Carter	-	Public: Trafford
Jennifer Carlisle	-	Staff: Nursing
Alan Mitchell	-	Appointed: Trafford
John McClellan	-	Salford: Public
Margaret Riley	-	Service User and Carer
Sylvia Seddon	-	Public: Trafford
Anne Cunliffe	-	Appointed: Bolton

In Attendance:

Terry McDonnell	-	Non Executive Director
Malcolm Cowen	-	Non Executive Director
Mike Chapman	-	Non Executive Director
Ismail Hafeji	-	Director of Finance and IMT
Gill Green	-	Director of Nursing and Operations
Steve Colgan	-	Medical Director
Bev Humphrey	-	Chief Executive
Steph Neville	-	Head of Corporate Affairs
Ross Overshott	-	Consultant, Bolton Directorate
Jayne Wright	-	District Network Director

54/14 APOLOGIES FOR ABSENCE

Apologies for absence were received from:-

Michael Hulmes	-	Staff: Non Clinical
Eileen Kileen	-	Service User and Carer
Peter Baimbridge	-	Public: Salford
Phil Saxton	-	Public: North West
Paul Ingham	-	Service User and Carer
Sally Claydon	-	Cloughside College

Alan Maden, Chair welcomed Councillor Anne Cunliffe who replaced Linda Thomas from Bolton Council

55/14 DECLARATIONS OF INTEREST

There were no declarations of interest.

56/14 MINUTES OF THE PREVIOUS MEETINGS HELD 8th April 2014

The minutes of the previous meeting held 24th February 2014 were agreed as a correct record subject to the inclusion of Anne Broadhurst, John McLellan and Sylvia Seddon to the attendance list.

57/14 MATTERS ARISING FROM THE PREVIOUS MEETING

(i) Acute Care Pathway

Bev Humphrey, Chief Executive reported that the Boards of Bolton Clinical Commissioning Group and GMW Trust had approved the outcome of the consultation on acute service redesign and a process of reconfiguring job roles and responsibilities was under way and on schedule.

58/14 THE GMW JOURNEY – LIAISON SERVICES

The Council of Governors had a presentation from Dr Ross Overshott, Consultant Liaison Psychiatrist and Jayne Wright, District Network Director on Liaison services.

The Governors heard that liaison services in England and Wales were often fragmented with inconsistent provision of service. Ross Overshott explained the background to the RAID Service and how it worked in providing patients with a:

- Single point of contact
- 24/7 provision
- Rapid response based in acute hospitals
- Integrated care across broad range of mental health problems

An evaluation of the service was underway nationally conducted by the London School of Economics but included emerging themes from the RAID evaluation were noted including significant savings through the patients journey amounting to:

- £3.55 million to NHS budget
- Saving of at least 44 beds/ day
- Saving of £60,000 / week on social care cost.

In terms of the Trust the model of service delivery all 3 district patches and achievements were noted.

In terms of the Bolton RAID service it was noted that it was quickly becoming established since beginning in January 2014. Trafford presented an unusual challenge because the service operated across split sites with care being provided from different mental health trust. The service was still developing having recently started in April 2014.

Ross Overshott explained that the key challenge had been getting acute trusts to engage with significant energies being invested in developing successful business cases and close operational relationships. The Council of Governors noted that there were opportunities to weave in Section 136 suites with A&E facilities to improve the patient journey. Further opportunities for developing the service were noted in particular in the areas of out patient clinic services for long term conditions and patients presenting with medically unexplained symptoms. Potential development in occupational health contracts and providing a full service to Wythenshawe Hospital and Manchester Royal Infirmary.

Hazel Carter was impressed at the service and Sylvia Seddon was heartened to hear that the scheme saved resources whilst providing a better service for patients.

Bev Humphrey commented on a key issue for acute sector would be avoiding admissions into capacity released by RAID to enable the expected savings to be realised.

Anne Broadhurst commented on recent changes in Local Authority provision for vulnerable adults and pressure to send people home when the level of care from social services was already stretched. adults – changes to LA and sending people home when level of care

from social care stretched Always a cheaper option than residential care to maintain people at home – not yet heard that it's a problem.

Mike Chapman commended the RAID team for making such progress over a short period of time and in a question from Mike Chapman, Ross Overshott explained some key challenges for the service were the transient nature of some of the population presenting to the service in addition to some service users with particularly complex needs which made the liaison work within the service very important.

The Council of Governors thanked Ross Overshott and Jayne Wright for their presentation and congratulated them on the success of the RAID service.

59/14 CHAIR/CHIEF EXECUTIVE UPDATE

Alan Maden Chair advised the Council of Governors that Sally Claydon, Chair of Governors at Cloughside College would be retiring from the College at the end of the academic year. A new Chair would be notified to the Governors in due course. The Council of Governors thanked Sally for her dedication, enthusiasm and commitment to the Trust and Council of Governors over many years.

Bev Humphrey, Chief Executive informed Governors that Manchester Mental Health and Social Care Trust was experiencing significant bed pressures and that GMW was working with Commissioners, Pennine Care Foundation Trust to look at the pressure with the intention of relieving pressures across the Manchester conurbation.

The Governors were informed that the Trust had recently successfully won back the Trafford drug and alcohol services. In addition, Bolton CCG intended to tender IAPT services with a full specification to be issued shortly. The Trust would take a view on tendering once it had reviewed the specification.

The Council of Governors **noted** the verbal updates.

60/14 APPOINTMENT OF NON EXECUTIVE DIRECTORS

Alan Maden, Chair presented a report on the appointment of 4 proposed new Non Executive Directors of the Trust following a selection process carried out by the Nominations Committee of the Council of Governors. Alan Maden Anne Broadhurst, Jennifer Carlisle, Sylvia Seddon and Alan Mitchell for their commitment on the Nominations Committee.

The Council of Governors **approved** the recommendation of the Nominations Committee that Anthony Bell, Kathy Doran, Julie Jarmin and Sunita Thomson be appointed with the following terms of office:-

Name	Term Ends
Julie Jarmin	31/07/17
Sunita Thomson	31/07/17
Anthony Bell	31/07/18
Kathy Doran	31/07/18

61/14 GOVERNOR ELECTIONS

Alan Maden, Chair introduced the report on the Governor Election process for 2014.

He explained that since writing the original report, the deadline of 3rd July had passed, the votes counted and the results were as follows:-

- Staff: Allied Health Professional – Leah Madnick
- Staff: Non Clinical – Julie Turner, Eddie Murdoch and Sarah McDonald
- Bolton: Public – Les Allen and Desmond Bradley
- Trafford: Public – uncontested therefore Hazel Carter and Paul Butcher remain.

Alan Maden explained that there had been an issue with regard to data transfer in the service user/carer constituency, with the result that the deadline for this seat had been extended to 17th July 2014 with successful candidates being notified on 18th July 2014.

The council of Governors **noted** the report.

62/14 QUALITY ACCOUNT

Neil Thwaite, Director of Service and Business Development, presented the outcome of the External Audit Opinion on the Trust's Quality Account and explained that KPMG had awarded the Trust the maximum rating available.

Paul Butcher asked a question in relation to incidents and deaths.
Figures incorrect – figure will be amended

The Council of Governors **noted** the report.

63/14 CHAIRS REPORT

Alan Maden, Chair, presented the Chairs report and highlighted in particular the new capital build, Junction 17 had received a national design award.

The Governors **noted** the report.

64/14 LEAD GOVERNOR REPORT

Anne Broadhurst, Lead Governor, gave a verbal update AND AT THE REQUEST OF Governors asked that Council of Governors meeting be scheduled for 10,00 am for 10,.30 am start in future. This was agreed.

Anne Broadhurst also reported on the following that she had attended:-

- Adult Learners Week – a positive event
- Edenfield Carers Event – information stalls were available at the carers event
- Lifestory Network Event – held following the award of Dragons Den money
- Recovery Academy – carers with confidence event as part of the care hub team.

The Council of Governors **noted** the verbal report.

65/14 ANY OTHER BUSINESS

(i) Mike Chapman Retirement

Alan Maden explained that Mike Chapman had attended his last formal meeting of the Council of Governors. Mike Chapman had been with the Trust since 2002 and was retiring from his role as Vice Chair and Senior Independent Director. The Council of Governors

extended a warm thanks to Mike Chapman for his contribution to mental health and the Trust and wished him well for his forthcoming retirement

66/14 DATE AND TIME OF NEXT MEETING

The next meeting of the Council of Governors would take place on Tuesday 16th September 2014 at 10.00 am, Room 1, Trust Headquarters.